

Oracall Ltd Privacy policy.

This privacy policy applies to the use of <https://oracallworld.com/>. We make this policy easily available throughout our site to assist you in understanding how we handle your information in the course of using <https://oracallworld.com/>

This policy applies solely to your information collected by <https://oracallworld.com/>. and describes:

- What personally identifiable information is collected through the site, how it is used, how long it is stored, and with whom it may be shared
- What choices are available to you regarding the use of your data
- The security procedures in place to protect against the misuse of your information
- How you can correct any inaccuracies in the information

1 – INFORMATION COLLECTED

This website uses Google Analytics, which automatically gathers limited information on visitors to our website, and stores this anonymous information in server log files. This information may include IP addresses, browser type, basic IP information, referring pages, user location, operating system used and date/time stamps. This information does not identify individual users. This information is used only for site administration, as well as for analysis of website usage and trends.

Additionally, cookies may be used to provide easier and faster access to website features such as logins and/or repeat visits. Cookies are very small text files that are stored on your device for reference purposes.

We may use both session ID cookies and persistent cookies. A session cookie expires when your browser is closed, and a persistent cookie may stay on your device for an extended period. Session cookies make it easier for you to navigate our site; persistent cookies can perform such activities as storing your password for forums or blogs so you do not have to sign in every time you visit those areas, and/or may be used to enable us to track and target the interests of our users so as to enhance the overall experience of using our site.

We have no access to or administration abilities over any cookies that are used by any advertisers on our site.

We may also collect data such that we can process your order and manage your account with us.

Unless it is required for legal or contractual reasons, we will not hold any personal data for more than three years from the date you, or your organisation, last contacted us. After this period we will delete any information we hold about you by deleting applicable files and system backups.

2 – COMMENTS AND FORUMS

Registration is not required in order to use or access this website. However, this site may make forums, blogs, message boards or similar available to its users. You may be required to register for these features, particularly if you wish to leave comments or provide articles.

If you do register, and in the process provide us with personally identifiable information, rest assured that any such information you provide will not be shared with any third-party organization except with your express consent.

Please note that if you post comments or articles to any forum, blog or message board on this site, any personally identifiable information you provide in those comments or articles may be read, collated and used by anyone viewing them. As such, we are not responsible for personally identifiable information you may choose to make available through these channels.

3 – NEWSLETTER AND E-MAIL

We provide visitors to our website the opportunity to opt-in to receive communications from us. In this case, we ask the visitor for their email address, name and country of residence.

This data, and the associated e-mail communications, are managed through Outlook, a third-party provider, whose activities are also governed by their own privacy policy.

These communications may include our regular blog posts, service promotions and any other information that we feel may be pertinent to our visitors. You may opt-out of receiving any, or all, of these communications by

- emailing us at sales@oracallworld.com, or
- by clicking on the unsubscribe link in any email we send to you.

Again, if you provide us with your email address and/or name for the purposes of receiving communications from us, this information will not be shared with any third-party organization except with your express consent.

4 – ACCESS AND STORAGE OF PERSONALLY IDENTIFIABLE INFORMATION

If your personally identifiable information changes, or if you no longer wish us to possess your information, you may request correction, updating, or deletion of your information by emailing us at sales@oracallworld.com. You also may make your request by phone or postal mail at the address/phone number indicated at the end of this privacy policy.

5 – LINKS TO OTHER WEBSITES

This website may contain links to other sites that are not controlled in any way by us. Please be aware of this when you click on any such links; we are not responsible for

the privacy practices and/or policies of any website other than our own. Consequently, we strongly suggest that you review the privacy policy of every website you visit, whether or not they are linked to our own site.

6 – SECURITY

We follow accepted industry standards to protect any personal information you have provided to us. However, please be aware that no method of electronic storage can ever be 100% secure. Therefore, as is the case with any organization, we are not in a position to guarantee the absolute security of your information.

You may submit any questions you may have about our security procedures by emailing us at sales@oracallworld.com.

7 – LEGAL DISCLAIMER

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order or legal process served on our website.

8 – CONTACT DETAILS

If you have any questions or concerns regarding this privacy policy, or if you wish to contact us by email, phone or postal mail, our contact information is as follows:

Data Controller: sales@oracallworld.com

General questions: sales@oracallworld.com

Oracall Ltd

Address: Threefield House, Threefield Lane, Southampton, Hampshire SO14 3LP

Phone: +44 (0)1264 359748

This privacy policy was last updated on 2nd July 2024.